## SAYDEL COMMUNITY SCHOOL DISTRICT

## **COMMUNICATION CHANNELS**

Questions and problems will be resolved at the lowest organizational level nearest to the complaint. School employees will be responsible for conferring with their immediate supervisor on questions and concerns. Students and other members of the school district community will confer with a licensed employee and then with the principal on questions and concerns.

The recommended procedure is that the administrator/supervisor resolve questions and problems raised by the employees and the students they supervise and by other members of the school district who contacted these individuals.

If a resolution is not possible by any of the above, individuals may bring it to the attention of the superintendent as soon as possible after their discussion with the principal. If there is no resolution or plan following discussion with the Superintendent the individual may ask to have the question or problem placed on the Board agenda. The action of the Board will be final.

Legal Reference: lowa Code 279.8 (2013)

Cross Reference: 213 Public Participation in Board Meetings

**401.4 Employee Complaints** 

502.4 Student Complaints and Grievances

504.3 Student Publications

**Approved:** 1-20-97

Reviewed: January 2016

Revised: January 2016